B2B Technologies

IT Service

You can reach B2B Technologies for IT service through our website or by phone.

How to Reach Us for Service

Online Support

Visit our website at bb-networks.com and open a ticket under the Remote Support Tab

Telephone Support

Call (630) 293-0000
Option 3

Regular Service Rates

IT Customers
Monthly Contract

Onsite service: $160 to come to site, and then $125 per hour. The minimum onsite time that you will be charged for is ½ hour, therefore the minimum onsite service cost is $222.50.

Remote service: $125 per hour, divisible in quarter hours. The minimum remote service cost is $31.25.

IT Customers
No Monthly Contract

Onsite service: $165 to come to site, and then $165 per hour. The minimum onsite time that you will be charged for is ½ hour, therefore the minimum onsite service cost is $247.50.

Remote service: $165 per hour, divisible in quarter hours. The minimum remote service cost is $42.25.

Overtime Rates

Overtime rates: Holidays, weekends and times outside of 8-5 during the week. Rates are billed at time and a half for onsite and remote service.

Site visit charges outside of our service area will be billed portal to portal